## STIRLINGWOMEN

## **OUR RETURNS POLICY**

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Please retain your receipt as proof of purchase.

STIRLING WOMEN will be happy to refund or exchange product purchased from this store within 30 days from the original purchase date, providing that an original receipt is present.

Returned items must be in their original condition as purchased, with all tags and not worn, altered or washed. Footwear must be returned unworn, in their original unmarked box. When returning the footwear box, please ensure that it is well protected as the box is considered part of the product.

Items specifically excluded from the Returns Policy include SALE items, and gift vouchers.

Customers should be aware that STIRLING WOMEN operates separately to Stirling Sports and therefore STIRLING WOMEN will not accept exchanges or returns from any Stirling Sports stores. In reverse, Stirling Sports will not accept exchanges or returns from this STIRLING WOMEN store.

If your goods are faulty, we will meet our obligations under the Consumer Guarantees Act to provide a remedy.

In addition to your Statutory Rights, should your product be the wrong size, or you have changed your mind, we will be happy to exchange, refund or provide a SW credit voucher for future use - We do not issue refunds in this circumstance.

Thanks for shopping with Stirling Women!